

## **PRIVACY POLICY**

Welcome to Solvi's Cloud Service(the "Service"), provided at <https://www.solvi.ag> (the "Webpage") by Solvi AB, company registration number 559046-8343, having its registered address at Östra Hamngatan 19 3tr, 411 10 Gothenburg, Sweden ("we" or "us"). Your privacy is important to us. Under the Swedish Personal Data Act (1998:204), which implements the EU Directive 95/46/EC, we are liable for the processing of personal data for which we decide the purposes and the means of processing. With "Personal Data" we mean information which is directly or indirectly referable to a natural living person, e.g. name and address but also possibly location data or IP addresses. This document contains a policy statement regarding our collection, use and processing of Personal Data, with whom we may share such data and your rights in relation to your Personal Data. When you use the Service, we will process Personal Data for various purposes. In order to use the Service, you must first read and accept this Privacy Policy.

### **PROCESSED DATA**

We collect and use the following Personal Data to deliver and maintain efficient and secure Service:

- Name
- Email address
- Company
- IP address
- Credit card information

All your Personal Data is securely stored and processed on servers that are physically located in European Union. All server infrastructure is owned by us or our trusted long term partners. Please note that we are unable to provide the Service unless you provide the above stated Personal Data. When you use the Service, certain information will be collected automatically, including;

- Information about your use of the Service
- Content that you post, upload and/or contribute to the Service
- Technical data, which may include the URL you are accessing the Webpage from, your IP address, unique device ID, network and computer performance, browser type, language and identifying information and operating system
- Location data

If you have connected your user account with us to a social media channel, we may receive similar information related to your interactions with the Service from such channels. We may use cookies and similar technologies to collect this information. More information regarding our use of cookies is provided below.

### **PURPOSES OF PROCESSING**

We will process the Personal Data out above for the following purposes:

- To administrate your account, to enable and provide the Service and integration with third party services, and to provide, personalize and improve your experience with the Service, and to otherwise provide the Service according to the terms of use;
- To send you alerts or messages by email or otherwise, including to provide you with marketing of our and our related parties' products and services;

- To inform you about updates of the Service or the terms of use;
- To improve and develop the Service or new services and products, and to analyze your use of the Service;
- To ensure the technical functioning of the Service and to prevent use of the Service in breach of the terms of use;
- To enforce the terms of use, including to protect our rights, property and safety and also the rights, property and safety of third parties if necessary; and
- To fulfil requirements by law.

## **CONSENT**

By creating a user account at our Webpage or by uploading images to the Service you agree: to the processing of Personal Data as set out in this Privacy Policy; to receive direct marketing from us or related third parties, e.g. by email or otherwise. You have the right to refuse your Personal Data being used for direct marketing by clicking Unsubscribe link present in every email we send to you.

You may at any time request access to all your Personal Data and update, delete or correct it. You may also at any time recall your consent to use your Personal Data for processing purposes. Note though that we may not be able to provide you the Service then.

## **DISCLOSURE OF PERSONAL DATA**

We may share and disclose your Personal Data to our partners and suppliers and related third parties for the above stated purposes within and outside the EU/EEA where you may have less legal rights in relation to your Personal Data.

## **COOKIES, PIXELS AND OTHER SYSTEM TECHNOLOGIES**

We collect information through technology like cookies, pixels and local storage (like on your browser or device). This Section describes how we use cookies at our Webpage. A cookie is a small piece of data sent from a webpage and stored in a user's web browser, mobile phone, or other device while the user is browsing that webpage. A cookie can help the webpage provider to recognize your device the next time you visit that webpage, provide you with access to certain functions on the webpage and/or register your surf patterns. There are other technologies such as pixel tags, web bugs, web storage and other similar files and technologies that may carry the same functions as cookies. In this cookie policy, we use the term "cookies" for cookies and all such similar technologies. We use the following cookies for the purposes set out below:

- **Functional cookies:** We use functional cookies to operate certain functions of the Webpage in accordance with your choices, meaning that when you continue to use or come back to the Webpage, the site will be provided as you have previously requested, e.g. remembering your username and customization of the Webpage.
- **Analytics cookies:** We use analytics cookies to analyze how the Webpage is accessed, used or is performing. We use the information to maintain, operate and improve the Webpage.
- **Third party cookies:** We may allow our partners to use cookies on the Webpage for the same purposes identified above. We may also use service providers acting on our behalf to use cookies for the purposes identified above.

Most web browsers allow you to manage your cookie preferences. You can set your browser to refuse cookies, or delete certain cookies. In general, you should also be able to manage similar technologies by using your browser's preferences. Please note that if you choose to block cookies, the due functioning of the Webpage may be affected. If you have any questions or comments about our use of cookies, please contact [support@solvi.ag](mailto:support@solvi.ag).

## **RESPONDING TO LEGAL REQUESTS AND PREVENTING HARM**

We may access, preserve and share your Personal Data in response to a legal request (like a search warrant, court order or a subpoena or the like), or when necessary to detect, prevent and address fraud and other illegal activity, to protect ourselves, you and other users, including as part of investigations, if we have a good faith belief that the applicable law require us to do so. This may include responding to legal requests from jurisdictions outside of the European Union or the European Economic Area where we have a good faith belief that the response is required by law in that jurisdiction, affects users in that jurisdiction, and is consistent with internationally recognized standards. Personal Data that we receive about you including financial transaction data on the Webpage using our Service, may be accessed, preserved and retained for an extended period of time when it is the subject of a legal request or obligation, government investigation, or investigations concerning possible violations of our Terms of Use or policies, or otherwise to prevent harm.

### **SOCIAL PLUG-INS**

When you call up a webpage of ours on which a social plug-in (like button) is implemented, your browser will then establish a direct link to third party social plug-in ("Social Plug-in) and will then transmit the following data to the Social Plug-in directly:

- Date and time of your visit
- The Internet address/URL of the site that you are currently visiting
- Your IP address
- Your browser
- Your operating system
- Your user code if you are a registered user of Social Plug-in and if applicable your surname and first name; and if you click on the plug-in, of course the information that you have used this specific plug-in.

We explicitly make reference to the fact that we ourselves do not have any influence on the scope of the data which Social Plug-in collects with the help of the plug-in and that with regard to data protection we have to rely on the data usage guideline of Social Plug-in. Please inform yourself further on Social Plug-in specifically about the purpose and scope of the data collection and your rights in this regard and the setting options to protect your privacy using the data usage guidelines. However, it is of course possible to prevent the placing of cookies by settings in your browser. In addition, it is also possible to block the social plug-ins of Social Plug-in with add-ons for your browser.

### **LINKS TO OTHER WEBPAGES**

You should be aware that when you are on our Webpage you may be directed to other sites where the personal information collected is outside of our control. The privacy policy of the new site will govern the information obtained from you on that site.

### **SOME OTHER THINGS YOU NEED TO KNOW**

#### **CHANGE OF CONTROL**

If the ownership of our business changes, we may transfer your Personal Data to the new owners so they can continue the Service. The new owner will still have to honor the commitments we have made in this Privacy Policy. Notice of changes If we make changes to this Privacy Policy, we will notify you either by email or through the Service or both. If the changes are material, we will provide you additional, prominent notice as appropriate under the circumstances and, where required under applicable law, ask for your consent.

#### **YOUR PRIVACY RIGHTS UNDER EU LAW**

EU law permits residents of the Member States once per calendar year to request details about what Personal Data is stored with us, the source of the data and the identity of parties to whom the data

has been provided free of charge, without indicating any reasons. You can object to the use of your Personal Data at any time and revoke the consent to use your data that you provided upon your registration. In addition, you can request rectification, erasure or blocking at any time of any Personal Data that is inaccurate. We make explicit reference to the fact that we are obligated by law to continue to save the data; in this case, the data can only be blocked. To exercise your rights, or if you have any questions about our sharing practices, your rights under EU law, or wish to have your Personal Data removed, please contact us at the following address: support@solvi.ag or Solvi AB, Östra Hamngatan 19 3tr, 411 10 Gothenburg, Sweden. In order to ensure that you receive a swift response, please state in your letter your full name, user name and the email address used for registration. Note that you should sign the request to receive information of the processing of your Personal Data yourself.