

To avoid all disputes, please note the following procedure:

- **equipment covered by the warranty**, send it to us at your expense and we will return it at our expense,
- **equipment not covered by the warranty but serviced during the previous off-season**, send to us at your expense and we will return it at our expense,
- **equipment not covered by the warranty and not serviced during the previous off-season**, send it to us at your expense and we will return it at your expense, C.O.D. If the cost of the repair were to exceed € 80 excluding VAT, you will be issued a quote.

We propose fixed price servicing at the end of each season.

Warranty extension for your first 3 pruning seasons (1+2) is available. Caution: to benefit from it you must have carried out the paid servicing at the end of the first and second seasons.

If, during the first 3 seasons following the purchase of your equipment, one of the services is not carried out, the warranty extension will be cancelled.

However, we confirm that the battery service life is at least five seasons. If the battery does not last the five seasons, and if the unit has always been serviced, we will apply a pro-rated battery replacement, this will be carried out subject to the capacity provided by the battery is less than 70% of its initial capacity.

For example: Price of the new battery divided by 5 (service life) and multiplied by the number of seasons used.