

# WARRANTY CONDITIONS

INFACO cannot be held liable or accept claims under the warranty, regardless of the cause or legal basis, for any defect, damage and/or prejudice whatsoever resulting from (1) storage, use, maintenance and/or intervention on the equipment by the user contrary to the instructions in this manual (in particular the safety instructions); and/or (2) use of the equipment containing defective parts and accessories. In all cases, the user is required to demonstrate that they have scrupulously respected all equipment storage, use, maintenance and safety instructions.

- The full device warranty is a 1 year warranty (this can be extended to 3 seasons (see red insert below)).
- The aluminium head (ref. 904T) has a lifetime warranty.
- The gear motor has a 3 year warranty.

In the framework of the replacement of a battery covered by the warranty, the replacement will be made on condition that the capacity of the battery is less than 70% of its initial capacity.

**The warranty is only applicable when the warranty has been registered with INFACO (warranty card or online declaration on [www.infaco.com](http://www.infaco.com)) at your dealership. Do not hesitate to ask your approved INFACO dealer for assistance in completing your INFACO international manufacturer's warranty declaration.**

If the warranty declaration was not made when the tool was purchased, the factory departure date will be used as the warranty start date.

INFACO declines all liability in terms of warranty for devices sold by distributors more than one year from their departure from the factory.

This warranty corresponds to normal use of the equipment and does not cover:

- damage due to poor maintenance or lack of maintenance,
- damage due to incorrect use,
- damage due to normal wear,
- devices that have been dismantled by unauthorized repair agents,
- external factors (fire, flood, lightning, etc.),
- impacts and their consequences,
- devices for which the warranty declaration was not made at the time of purchase,
- devices used with a battery or charger of a brand other than INFACO.

Under no circumstances shall the warranty entitle to compensation for any immobilisation of the equipment during the time required for its repair.

The repair or replacement during the warranty period does not extend or renew the initial warranty.

The warranty covers factory labour (on condition that the device has always been serviced) but does not necessarily apply to dealer labour costs.

All work carried out by persons other than authorised INFACO agents will void the INFACO warranty.

In the event of a breakdown, we strongly recommend users of INFACO equipment to contact the dealer who sold them the equipment, or our customer services by dialling +33 (0)5 63 33 91 49.

